



NAMIBGRENS GUEST FARM

Rules of Conduct & Safety Guidelines

General Information

Queries, maintenance issues, and general assistance should be directed to reception at the Guest Farm (Old Farmhouse). Management is always happy to assist.

There is no cell phone reception at the Villas or campsites. Guests who need to make calls can do so at the Guest Farm (Old Farmhouse), where reception is available.

All guests are required to complete a simple indemnity form upon arrival.

Arrival & Departure:

Villas and campsites must be vacated by 10:00 - Late departures are only possible by prior arrangement with management.

Villas must be left in a reasonable state of cleanliness. **Excessive cleaning required after departure** will be charged at N\$500 per unit.

Please leave your keys inside the Villa upon departure or hand them in at reception.

Fire Safety & Firewood:

Fires are only allowed in designated areas. Fires must be kept small and fully extinguished before leaving.

Collecting wood, dead trees, or vegetation is strictly prohibited. Guests must bring their own firewood or purchase it at the Guest Farm.

Namibgreens is located in a dry, sensitive environment where veld fires pose a serious risk. Your cooperation helps protect wildlife, vegetation, and fellow guests.

Smoking:

Smoking is allowed at campsites

Smoking is allowed at designated BBQ areas outside the Villas

No smoking inside Villas, including bedrooms and living areas - Failure to comply may result in a 10% surcharge on your accommodation account.

Please be extremely cautious when smoking in vehicles, as Namibia is prone to veld fires, especially between April and January.

Villa Guidelines:

Occupancy:

2-Bedroom Villa: Maximum 4 adults (12 years and older)

3-Bedroom Villa: Maximum 6 adults (12 years and older)

Children under 12 must bring their own mattresses and bedding.

Occupancy is strictly limited to the number of beds provided.

Cleaning:

Excessive cleaning required after departure will result in a N\$500 fee. Towels and bedding are refreshed every third night. Towels are strictly for personal use only and may not be used to clean shoes or vehicles.

Inventory:

Please complete the inventory form upon arrival. Missing items or damages will be charged to the guest's account. A non-refundable recovery levy of N\$150 applies to all Villa stays.

Utilities:

Please save electricity and water. Switch off all lights when not in use.

Campsite Guidelines:

Pitching Tents:

Tents must be pitched only within the reserved site ground.

Vehicles:

All vehicles and trailers must be parked on hard surfaces or designated sites.

Sanitation:

Dispose of all litter in provided bins. We encourage the use of wastewater to water surrounding plants.

Generators:

Prohibited - unless they are "silent" models and prior management approval is obtained.

Drones, Pets and Wildlife:

Drones:

Strictly prohibited at the Villas, Campsites, and Guest Farm. Use is only permitted in the open veld, provided it does not disturb the privacy of other guests.

Pets:

Pets are welcome by prior arrangement - please let the farm manager know if you plan to bring your pets along.

Flora & Fauna:

Do not remove, cut, or damage any plants or trees. Do not attach anything permanent to farm property.

**Noise & Conduct:**

Quiet Hours:

Villas: Respect silence after 21h00.

Campsites: Quiet time is observed from 22h00 until sunrise.

Music/Alcohol:

Please enjoy responsibly. Disorderly conduct or excessive noise will not be tolerated.

Motorcycles:

Motorcycles, quad bikes, and vehicles with noisy exhausts are not permitted, unless prior approval has been obtained from management.

Driving & Exploration:

Speed Limit:

Strictly 20km/h on all farm roads.

Off-Roading:

Vehicles must always stay on existing farm roads. Consult management for maps.

Hiking / Cycling:

Guests enjoy free access to existing farm roads. For safety, please notify management before departing on a hike or cycle.

Stay on existing farm roads - Consult management for maps.

Meals & Facilities:

Self-Catering:

All Villas and campsites are self-catering.

Restaurant:

Meals are available at the Guest Farm (Old Farmhouse) and can be delivered to Villas or campsites by arrangement. Please book meals in advance to allow sufficient preparation time.

Connectivity:

There is no cell reception at the Villas or campsites. Cell reception is available at the Old Farmhouse.

Swimming:

Use of the pool is at your own risk. Children must be supervised at all times.

Security & Liability:

Valuables:

Please lock your Villas/vehicles. Management accepts no liability for lost or stolen items. Do not leave valuables on patios.

Indemnity:

All guests must sign an indemnity form upon arrival.

The rules and regulations are in place to ensure the safety, comfort, and enjoyment of all guests while protecting this unique natural environment. Persistent offenders may be asked to leave without a refund.